



User Guide

BT DECOR 500



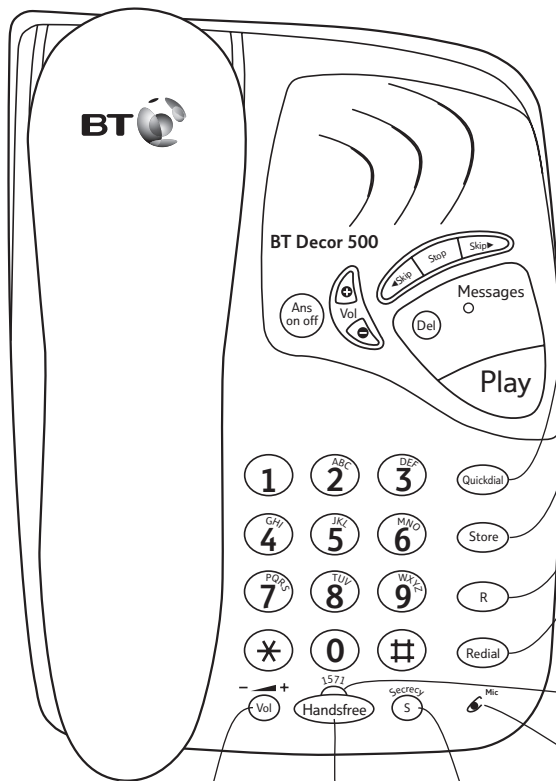
This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

**Please open this page for an
'at a glance' guide to your BT Decor 500**

**Please open this page for a further
'at a glance' guide to your BT Decor 500**

At a glance

Telephone buttons



Quickdial button

Allows you to dial up to ten numbers stored in the Quickdial memory at the touch of two buttons.

Store button

Use to store numbers in the memory and to change the ringer and pitch volume.

(R) Recall button

For use with a switchboard/PBX and BT Calling Features. Please contact your switchboard supplier for more information. For more information on BT's Calling Features, please call *Freefone* 0800 800 152.

Redial/Pause button

Redials the last number called. Also, press to enter a pause when storing a number in the memory.

BT Answer 1571 indicator light

Will flash when a message is left on the BT Answer 1571 network service.

Volume button

Use to adjust the volume during handsfree operation.

Handsfree button

Allows you to hold a conversation over the loudspeaker without lifting the handset.

Secrecy button

Lets you talk to someone in the same room without the person you are calling hearing you.

Microphone

Use to talk to your caller in handsfree mode and for recording your own outgoing message and memos.

Answering Machine buttons

Volume buttons

Use to adjust the answering machine volume.

Answer on/off button

Switches the answering machine on and off.

Delete button

Deletes recorded messages and memos.

Play button

Lets you play and pause your messages.

Skip backward/Memo button

Lets you skip backwards through your messages and memos.

Also lets you record memo messages.

Skip forward button

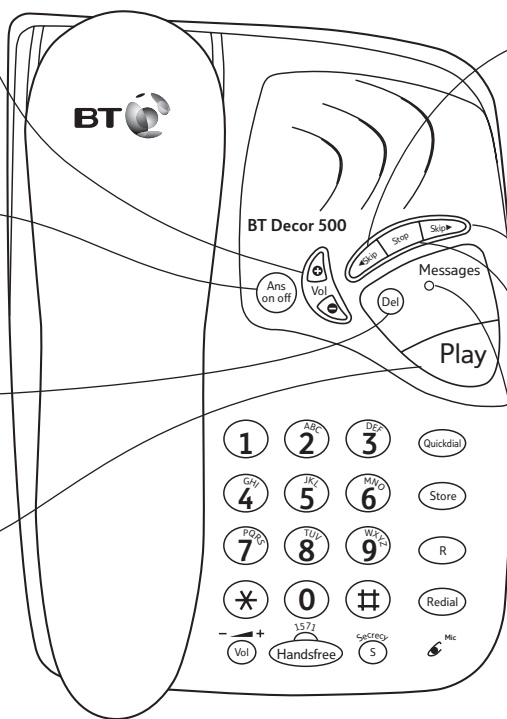
Lets you skip forwards through your messages and memos.

Stop button

To stop message playback.

Message indicator light

When lit answering machine is on and flashes when new messages are left.



Message indicator light (LED)

Light constantly on: Answering machine is switched on.

When you have no messages.

Light flashes:

When you have messages.

During playback of messages and memos.

While you are recording your outgoing message or a memo.

When the memory is full.

BT Answer 1571 indicator light (LED)

Indicates the status of the telephone:

Light flashes quickly:

When the phone rings.

When you have messages left on BT Answer 1571 network service.

Light flashes slowly:

When the phone is on hold, during secrecy mode.

When storing numbers.

Light stays constantly lit: When handsfree is in use.

In this guide

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Hints and tips boxes

In this user guide, we've included helpful tips and important notes. They are shown in boxes like this.

Introduction

Your Decor 500 has been designed for ease of use and made to the high standards set by BT. You can expect your Decor 500 to give you many years of trouble-free service.

Please read the instructions carefully before use and keep this User Guide for future reference.

Unpacking your Decor 500

If anything is missing, please contact your place of purchase immediately.

Decor 500 telephone



Screws, wall plugs and
plinth (already attached)
for wall-mounting.



One power supply
(Item code 010198)



One telephone line cord



For your records

Date of purchase:

Place of purchase:

Serial number
(on the underside of the base unit):

Purchase price:

For guarantee purposes, proof of purchase is required, so please keep your receipt.

Safety information

General

Simply clean your Decor 500 with a damp (not wet) cloth, or an anti-static wipe.

Never use household polish as this may damage the product.

Never use a dry cloth as this may cause static shock.

Do not open the Decor 500. This could expose you to high voltages or other risks.

Environmental

Do not expose to direct sunlight.

We recommend that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

Setting up

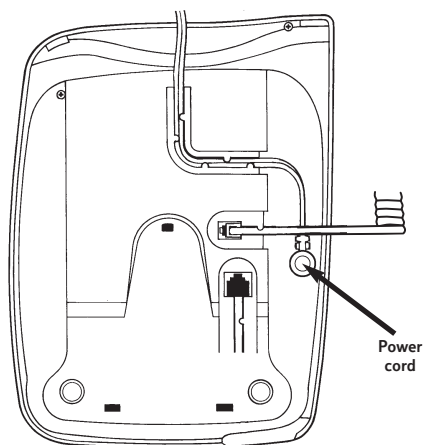
Plan the location of your Decor 500

Situate your Decor 500 close enough to a phone socket and mains power socket so that both cords will reach.

1 Plug the power cord into the socket on the base

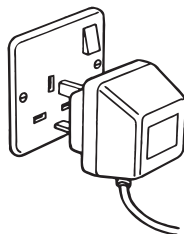
For desk mounting, please remove the wall-mounting plinth.

To prevent the cord being pulled out accidentally, route the power cord through the groove as shown below.



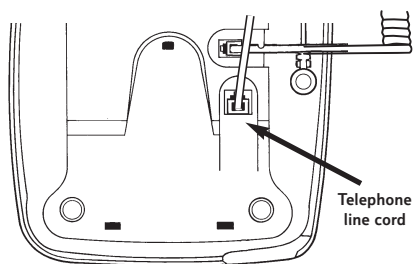
2 Plug the adaptor into a mains power socket and switch on

Your Decor 500 will announce, *'Answer on. Calls will be answered after 6 rings'* and the message indicator light will come on.

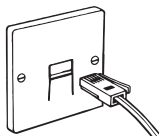


3 Plug the telephone line cord into the socket on the base of the phone

Route the line cord through the groove as shown below.



4 Plug the telephone line cord into the telephone wall socket



5 Set the day and time

Your answering machine informs you of the day and time each message was recorded, so it is important that you set the correct day and time. Your Decor 500 uses the 12 hour clock.

In the event of a power failure you will need to re-set the day and time.

Stop

Press *and hold* the **STOP** button. The current day setting will be announced.

Release the **STOP** button.



Press *and release* the ◀**SKIP** or **SKIP**▶ button to move backwards and forwards through the days of the week.

Stop

When the correct day is announced, press *and release* the **STOP** button.

The day you have set is announced and then the current hour setting.



Press *and release* the ◀**SKIP** or **SKIP**▶ button to select the correct hour.

Stop

When the correct hour is announced, press *and release* the **STOP** button.

The hour you have set is announced and then the current minute setting.



Press *and release* the ◀**SKIP** or **SKIP**▶ button to select the correct minute.

Stop

When the correct minute is announced, press *and release* the **STOP** button.

Your Decor 500 will announce the day and time you have set.

Note

In the event of a power failure all the telephone features will still work, except for storing numbers in the Quickdial memory and setting the ringer volume and pitch.

All answering machine messages and stored Quickdial memory numbers will be saved.

Helpline

*If you have any problems setting up your Decor 500, please call the Helpline on **0870 605 8047**.*

(Open 9am-5.30pm, Monday-Friday and 9.30am-2.30pm Saturday).

Your Decor 500 is now ready for use.

Using the telephone

Making and receiving calls

To make a call

Lift the handset and wait for the dial tone.



Dial the telephone number.

To end a call

Replace the handset.

To receive a call

When the telephone rings the call indicator light will flash quickly to indicate that there is an incoming call. Simply pick up the handset to answer the call.

Last number redial

To redial the last number called

Lift the handset.

Redial

Press the **REDIAL** button. The last number called is dialed.

A redial number can be no longer than 32 digits.

Secrecy

When on a call you can talk to someone in the same room without your caller hearing

To switch secrecy on and off



During a call press *and release* the **SECRECY** button.

The call indicator light will flash slowly to indicate that secrecy is on.

Your caller will be put on hold. If you have music on hold switched on, both you and your caller will hear music when secrecy is pressed.

You can now talk to someone in the same room without your caller hearing.



Press *and release* the **SECURITY** button to return to your caller.

Note

When secrecy is in use and another telephone connected to the same line is picked up, secrecy is cancelled and the call will be transferred to that telephone.

Music on hold

If you put a call on hold your caller will hear music.

To switch music on hold on and off

Please note that the phone must be on the hook first.

To switch on:

Store

Press the **STORE** button.

Secrecy

S

Press the **SECURITY** button.

2

Press the **2** button.

Store

Press the **STORE** button.

To switch off:

Store

Press the **STORE** button.

Secrecy

S

Press the **SECURITY** button.

1

Press the **1** button.

Store

Press the **STORE** button.

Handsfree talking

The handsfree feature allows you to use the phone without picking up the handset, giving you more freedom when you are speaking on the phone. You can hear the caller's voice through the in-built speaker.

To make a handsfree call



Press the **HANDSFREE** button.

The call indicator light will come on and you will hear the dial tone.



Dial the telephone number.

You can now talk to your caller through the microphone, or pick up the handset to speak to your caller privately.

To receive a call in handsfree mode



Press the **HANDSFREE** button when the phone rings.

Note

You can swap between using the handset and handsfree during a call.

*If using the handset, press the **HANDSFREE** button and replace the handset to talk in handsfree mode.*

If using handsfree mode, lift the handset to talk privately to your caller and the handsfree mode will be switched off.

To change the volume when using handsfree

You can adjust the speaker volume when you are on a handsfree call.



Press the **VOL - ▲ +** button.

There are 8 levels to choose from. It is pre-set to the mid-range level.



Press *and release* the **VOL - ▲ +** button to move up through the levels. When the maximum level is reached you will return to the lowest level.

Note

You can only change the volume of a call when using handsfree.

To set the ringer volume

There are 3 volume settings to choose from: HIGH, LOW or OFF. The default setting is HIGH.

Ensure the handset is on the cradle.

Store

Press the **STORE** button. The call indicator light will flash.



Press the ***** button.



Press either, **1** for HIGH, **2** for LOW or **3** for OFF.



Press the **STORE** button.

You will hear a confirmation tone.

(If the ringer is set to OFF, the call indicator light will still flash to indicate someone is calling you).

To set the ringer pitch

The ringer pitch can be set to: HIGH, MID or LOW.

The default setting is HIGH.

Ensure the handset is on the cradle.

Store

Press the **STORE** button. The call indicator light will flash.



Press the **#** button.

1

Press either, **1** for HIGH, **2** for MID or **3** for LOW.

2**3**

Press the **STORE** button.

Store

You will hear a confirmation tone.

10 Number Quickdial memory

You can store 10 of your most frequently used telephone numbers in the Quickdial memory. Please note that numbers can be no longer than 20 digits long.

To store a number in the Quickdial memory

Ensure the handset is on the cradle.

Store

Press the **STORE** button. The call indicator light will flash.




Press the memory location number between **0** and **9** under which you want to store the number.



Enter the telephone number you want to store, including the area code if applicable.

Note

To enter a pause in a stored number, press the  button in the place where you want to enter the pause.

Store

Press the **STORE** button.

You will hear a confirmation tone.

To dial a number in the Quickdial memory

Lift the handset and wait for the dial tone.

Quickdial

Press the **QUICKDIAL** button.



Press the memory location number between **0** and **9** under which the number is stored.

The number is dialled automatically.

Note

You can mix manual and memory dialling as required, for example, you can dial the area code 020 8 304 from the memory and then complete the number manually.

To delete a number in the Quickdial memory

Ensure the handset is on the cradle.

Store

Press the **STORE** button. The call indicator light will flash.



Press the memory location number between **0** and **9** under which you have stored the number you wish to delete.

Store

Press the **STORE** button.

You will hear a confirmation tone.

Alternatively, any existing number stored in the Quickdial memory can be overwritten by entering a new number under the same memory location number.

Simply follow the instructions under, *'To store a number in the Quickdial memory'*, as previously shown.

BT Answer 1571 voice mail indication

If you have subscribed to BT's BT Answer 1571 or Call Minder, your Decor 500 will indicate when you have received a voice message by the message waiting indicator light flashing.

BT Answer 1571 and Call Minder are invisible answer machines located at your local exchange which will take messages when you are out, engaged on another call or on the Internet.

To enable your Decor 500 to let you know you have messages you must first subscribe to a BT messaging service.

BT Answer 1571 is a basic answering service and is completely free of charge. To activate the service, dial *Freephone* 0800 003 800.

For information on Call Minder, call BT on *Freephone* 0800 800 150. This is a chargeable Service.

Note

The message indicator light will flash until you have listened to all of your voice messages.

IMPORTANT

*After an incoming call, or after lifting the handset, your Decor 500 will check the line for any messages. **You will experience about a 1 minute delay before the message waiting indicator light flashes if messages have been left.***

Note

The message waiting indicator is activated by a stuttered dial tone which you can hear when you pick up your phone. BT Calling Features, such as Call Diversion and Call Barring use a stuttered dial tone so therefore will cause the message waiting indicator to flash even if no messages have been left.

Using the answering machine

To switch the answering machine on and off

Your Decor 500 is pre-set to Answer On.

Ans
on off

Press the **ANS ON/OFF** button to switch the answering machine off. You will hear, 'Answer off', and the message light will turn off. Your Decor 500 will now not be able to record answering machine messages.

Ans
on off

Press the **ANS ON/OFF** button to switch the answering machine on. You will hear, 'Answer on', and your current outgoing message is announced. The message light will come on and your Decor 500 will now be able to record answering machine messages.

To adjust the base unit loudspeaker volume

The loudspeaker volume ranges from 0-9 plus H, where 0 is off and H is the maximum level. The default loudspeaker volume is 5.



Press the **VOL +** button on the base to increase the volume.



Press the **VOL -** button on the base to decrease the volume.

If you adjust the loudspeaker volume when the answering machine is not being used, a beep sounds at each press. When the volume reaches its highest or lowest level two beeps will sound.

Note

If your answering machine is switched off, it will answer after 20 rings.

Outgoing messages

The outgoing message is the message your caller hears when your Decor 500 answers a call.

Your Decor 500 comes with 2 pre-recorded outgoing messages to choose from as follows:

Answer and record allows callers to leave a message, whilst **Answer Only** does not.

The default outgoing message is **Answer and Record**.

Pre-recorded outgoing messages:

Answer and Record

'Hello, your call cannot be taken at the moment, so please leave your message after the tone.'

Answer Only

'Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later.'

You can use either of these outgoing messages or you may wish to record your own. You can record your own outgoing message up to 3 minutes long. See opposite, *'To record your own outgoing message'*.

To select or record your own Answer and Record outgoing message

Ans
on off

Press *and hold* the **ANS ON/OFF** button. Your Decor 500 will announce, *'Please select outgoing message'*.



To select Answer and Record:
Press the **◀SKIP** button.

Your selected outgoing message will be announced.

Your Decor 500 will then invite you to record your own outgoing message.

You can choose to record your own outgoing message or just leave your Decor 500 set to its pre-recorded outgoing message.

To record your own Answer and Record outgoing message:



Press *and hold* down the **◀SKIP** button.

You will hear, *"Please speak after the tone. To end recording, release the button."*

After the tone, speak your outgoing message clearly about 15–30cm from the microphone. The message light will flash during recording.



Release the ◀ **SKIP** button to end recording. Your Decor 500 will announce *"Your outgoing message is..."* and will play your message back to you.

To select or record your own Answer only outgoing message

Ans
on off

Press *and hold* the **ANS ON/OFF** button your Decor 500 will announce, *"Please select outgoing message"*.



To select Answer only:

Press the **SKIP ▶** button.

Your selected outgoing message will be announced.

Your Decor 500 will then invite you to record your outgoing message.

You can choose to record your own outgoing message or just leave your Decor 500 set to its pre-recorded outgoing message.

To record your own Answer Only outgoing message:



Press *and hold* down the **SKIP ▶** button.

Your Decor 500 will announce, *"Please speak after the tone. To end recording, release the button"*.

After the tone, speak your outgoing message clearly about 15-30 cm from the microphone. The message light will flash during recording.



Release the **SKIP ▶** button to end recording. Your Decor 500 will announce, *"Your outgoing message is..."* and will play your message back to you.

To delete your own outgoing message and re-instate the pre-recorded message

Ans
on off

Press *and hold* the **ANS ON/OFF** button. Your Decor 500 will announce, *"Please select outgoing message"*.



To select Answer and Record:

Press the ◀ **SKIP** button.



To select Answer Only:

Press the **SKIP ▶** button.

While the outgoing message is being played back, press the **DEL** button. You will hear a beep and then the pre-recorded outgoing message will be played back to you.

Del

Answer delay

Answer delay sets the number of times your Decor 500 will ring before the answering machine picks up your call and starts playing the outgoing message. The default setting is 6 rings.

You can change this setting to between 2 and 9 rings or time saver.

Time Saver

The time saver feature is useful if you are out and want to ring in and check if you have received any new messages.

If your answering machine is set to time saver you can check whether you have new messages or not before your answering machine actually answers your call. If you have new messages your answering machine will answer after 2 rings, if you do not have any new messages, it will not answer until 6 rings. This enables you to hang up before you are connected, saving you time and the cost of the call.

To check the answer delay setting



Press the **SKIP▶** button. The current answer delay setting will be announced.

To change the answer delay setting



Press *and hold down* the **SKIP▶** button to skip through the answer delay settings.

Release the button when you hear the setting you want.

The new answer delay setting will be announced.

Memos

You can use your Decor 500 to record memos that can be played back by another user. Memos are stored on the answering machine like caller's messages and can be any length up to the maximum recording time available (12 minutes). Memos can be played back in the same way as answering machine messages, *see page 18, 'To playback messages and memos'.*

To record a memo



Press *and hold down* the **◀SKIP** button. Your Decor 500 will announce, *'Please speak after the tone. To end recording, release the button'.*

Speak your memo. The message light will flash during recording.



To end recording, *release* the **◀SKIP** button.

Receiving messages

In order to receive messages your Decor 500 answering machine should be:

Switched ON

(See, 'To switch the answering machine on and off', on page 14).

Set to Answer and Record

(See, 'To select your outgoing message', on page 15).

Callers can leave a message of up to 3 minutes long. However, your Decor 500 will terminate a call under certain conditions:

- If a caller pauses for more than 4 seconds when leaving a message.
- If the memory becomes full during recording.
- Memory full.

If the answering machine memory becomes full the message light will flash.

Your Decor 500 will not record any more answering machine messages and you will not be able to record a new outgoing message or record memos.

To clear space in the memory you will need to delete some or all of your messages. See page 19, 'To delete individual messages'.

Playing your messages and memos

When you have new messages the message light will flash.

To play back messages and memos

Play

Press the **PLAY** button. Your Decor 500 will announce how many messages you have.

Your messages and memos will be played back in the order they were received and the day and time they were recorded will be announced.

Both new and old messages will be played.

Whilst messages are being played back:

To pause playback:

Play

Press the **PLAY/PAUSE** button to pause message playback.

Play

Press the **PLAY/PAUSE** button to resume playback.

To skip forwards through messages:



Press the **SKIP ►** button to skip forwards to the start of the next message.

To skip backwards through messages:



Press the **◀ SKIP** button *once* to skip back to the start of the current message.



Press the **◀ SKIP** button *twice* to skip back to the previous message.

To stop message playback:



Press the **STOP** button.

When you reach the last message you will hear, *'End of messages. To delete all messages, press delete'*. A silent eight second countdown will then begin.




If you wish to delete all your messages, press the **DEL** button within the 8 second countdown. Your Decor 500 will announce, *'All messages deleted'*.



If you do not want to delete all your messages do not press the **DEL** button, simply let the countdown continue. A beep will sound to indicate that the countdown has ended.

Deleting messages

Note

You have 8 seconds to cancel the delete messages by either lifting the handset or pressing the  button. If this is done then no messages will be deleted.

To delete individual messages



During message playback:

Press the **DEL** button while the message is being played.

You will hear, *'Message deleted'*, and the next message will be played.

To delete all messages



Wait until playback of all messages has finished and you hear, *'End of messages. To delete all messages, press delete'*.

An eight second countdown will then begin. Press the **DEL** button during the 8 second countdown. Your Decor 500 will announce, *'All messages deleted'*.

Call screening/ Call intercept

You can let your Decor 500 answer an incoming call and hear your caller's voice through the loudspeaker. You can then decide whether to take the call or not.

To screen calls, make sure that the answering machine is switched on and ensure that the loudspeaker volume is set to an audible level.

When the phone rings, let the answering machine take the call and listen to your caller start to leave a message.

If you decide you want to speak to the caller in person, pick up the handset. Your Decor 500 will automatically stop recording and you can speak to your caller as normal.

Remote access

Remote access allows you to switch your answering machine on and off and listen to your messages from any *Touchtone* telephone.

To protect your privacy, messages can only be accessed by entering a 3-digit security code. The pre-set code is 000. If you change your security code it is advisable to make a note of it somewhere safe.

To check your security code

 Del

Press the **DEL** button.

Your Decor 500 will announce the current security code.

To change your security code

 Del

Press *and hold down* the **DEL** button. You will hear, '*Security code setting*'.

 Del

Release the **DEL** button. You will hear, '*First digit*'.



Use the **◀ SKIP** or **SKIP ▶** buttons to move up and down through the digits. Each number is announced as you skip through.

 Del

When you hear the number you want, press the **DEL** button.

You will then hear, '*Second digit*'. Choose the second digit using the same procedure and repeat again for the third.

When you have set all three digits, your new security code will be announced.

Operating your Decor 500 remotely

To operate your Decor 500 remotely

Call your Decor 500 phone number.



After listening to the outgoing message press the ***** button on the phone you are using. You will hear, *'Please enter your security code'*. You have 8 seconds to begin entering your code. If you do not, you will hear, *'Thank you for calling'* and the line will be disconnected.



Enter your security code.

You will hear *'You have 'x' new messages'* and the messages are played, or *'You have no new messages'*. At the end of your messages your Decor 500 announces *'To hear the main menu press 1'*.

You now have 8 seconds to enter the main menu before your Decor 500 hangs up.

Follow the instructions in the main menu to control your answering machine (see *'Remote access menu'*, page 22).

Note

If you enter the wrong security code you will hear, 'Incorrect security code, please enter your security code'. If you enter the wrong code again you will hear, 'Incorrect security code, thank you for calling' and the line will be disconnected.

Remote access menu

- 1** To hear the main menu.
- 2** ALL To play all messages.
- 3** NEW To play new messages.
During playback:
 - 4** REV To skip back during messages.
 - 5** DEL To delete messages.
 - 6** FFWD To skip forward during messages.
 - 7** STOP To set answer on or off.
 - 8** STOP To hear the outgoing message menu.
 - 2** ALL To play outgoing message.
 - 3** NEW To record Answer and Record.
 - 4** NEW To record Answer only outgoing message.
 - 5** REV To select Answer and Record outgoing message.
 - 6** FFWD To select Answer only outgoing message.
- 9** WEL To set a new security code.
- 0** To set the day and time.

Note

You can use the convenient Remote Access card, supplied with this phone.

To switch on your answering machine from another phone

This is useful if you forgot to turn on your answering machine before going out.

Ring your Decor 500 phone number. After 20 rings your machine will then answer the call. You can then access your Decor 500 as described on the previous page. To switch your answering machine on, press the **7** button from the remote main menu.

7 STOP

Help

If you have any problems using your Decor 500 this section gives you the most common solutions.

No dialling tone

Check that the telephone line cord is correctly connected to the wall socket and the phone.

The phone does not ring

Check that the ringer volume is not switched to off, *see page 10*.

Check that the telephone line cord is correctly connected to the wall socket and the phone.

Are there too many other phones connected to the same line? *See page 26, 'How many telephones can you have?'*

Outgoing message does not record

Speak clearly, close enough (15-30cm) to the microphone when recording your message.

Check that the memory is not full.

Incoming messages do not record

Check that the answering machine is switched ON, *see page 14*.

Check that the answering machine is set to Answer and Record, *see page 15, 'To select or record your own Answer and Record outgoing message'*.

Check that the memory is not full. You may need to delete some messages, *see page 19*.

Messages not deleted

Make sure you do not lift the handset or press the handsfree button during the 8 second countdown.

Any action during the 8 seconds will save the deleted messages.

You cannot hear your messages during playback

The loudspeaker may be set too low. Increase the volume using the



button.

You have forgotten your remote access security code

Press the **DEL** button. The current security code will be announced.

Your Decor 500 cannot be operated remotely from another phone

Check that the phone you are using is a *Touchtone* phone or is set to tone dialling.

Check that you are using the correct security code. See above to check your code.

When entering your code, make sure you allow enough time, at least 2 seconds, between digits for your Decor 500 to recognise each one.

Some cordless telephones and payphones are not compatible.

Helpline

*If you are still having difficulties using your Decor 500, please contact the Helpline on **0870 605 8047**.*

(Open 9am-5.30pm, Monday-Friday and 9.30am-2.30pm Saturday).

General information

Guarantee

Subject to the terms listed below the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the Decor 500, or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within 12 months from the date of purchase, provided that the equipment is sent to the repair address within this period.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience a problem with your Decor 500 please read the Help section on page 23 or call the Helpline on **0870 605 8047**. Calls are charged at National rates.

In the unlikely event of a defect occurring, please return the product, with the receipt, to the place of purchase.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you call the Helpline on **0870 605 8047** for information on our recommended repair agents.

If you have to return your Decor 500

Pack the unit securely, preferably in the original packaging. All parts must be returned including the mains power adaptor. We cannot take responsibility for goods damaged in transit.

Technical information

How many telephones can you have?

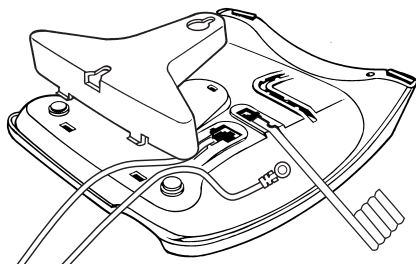
All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your Decor 500 has a REN of 1. A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Switchboard compatibility

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone dialling and time break recall. If in doubt please consult your service provider.

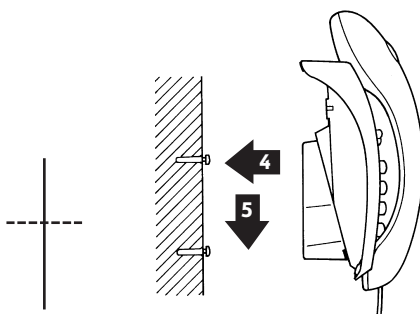
Wall mounting

1. Position the cables through the wall mounting plinth as shown in the diagram.
2. Secure the wall mounting plinth into the holes on the base of the phone.



3. Swing down the wall mounting plinth into the top hole.
4. Drill 2 holes, 25mm deep using a 3mm drill, for the screws using the template. Ensure that you do not drill into any hidden wiring or pipes. Insert the wall plugs provided and then insert a screw into each hole. Leave 2-3mm between the head of the screw and the wall.
5. Position the product onto the screws.

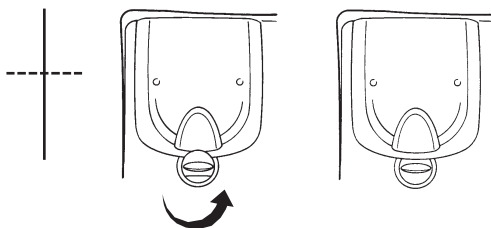
6. Drop down to secure.



Handset hook

Keeps the handset in place when the Decor 500 is wall mounted.

Revolve the handset catch on the base unit. The handset will now be able to rest on the hook when wall-mounted.



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R&TTE Directive

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

Declaration of Conformance

Hereby, Suncorp Technologies, declares that this Decor 500 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the Decor 500 is published on the web site:

<http://www.suncorptech.com/bt>

Visit us at www.bt.com



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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